

# **SESI**

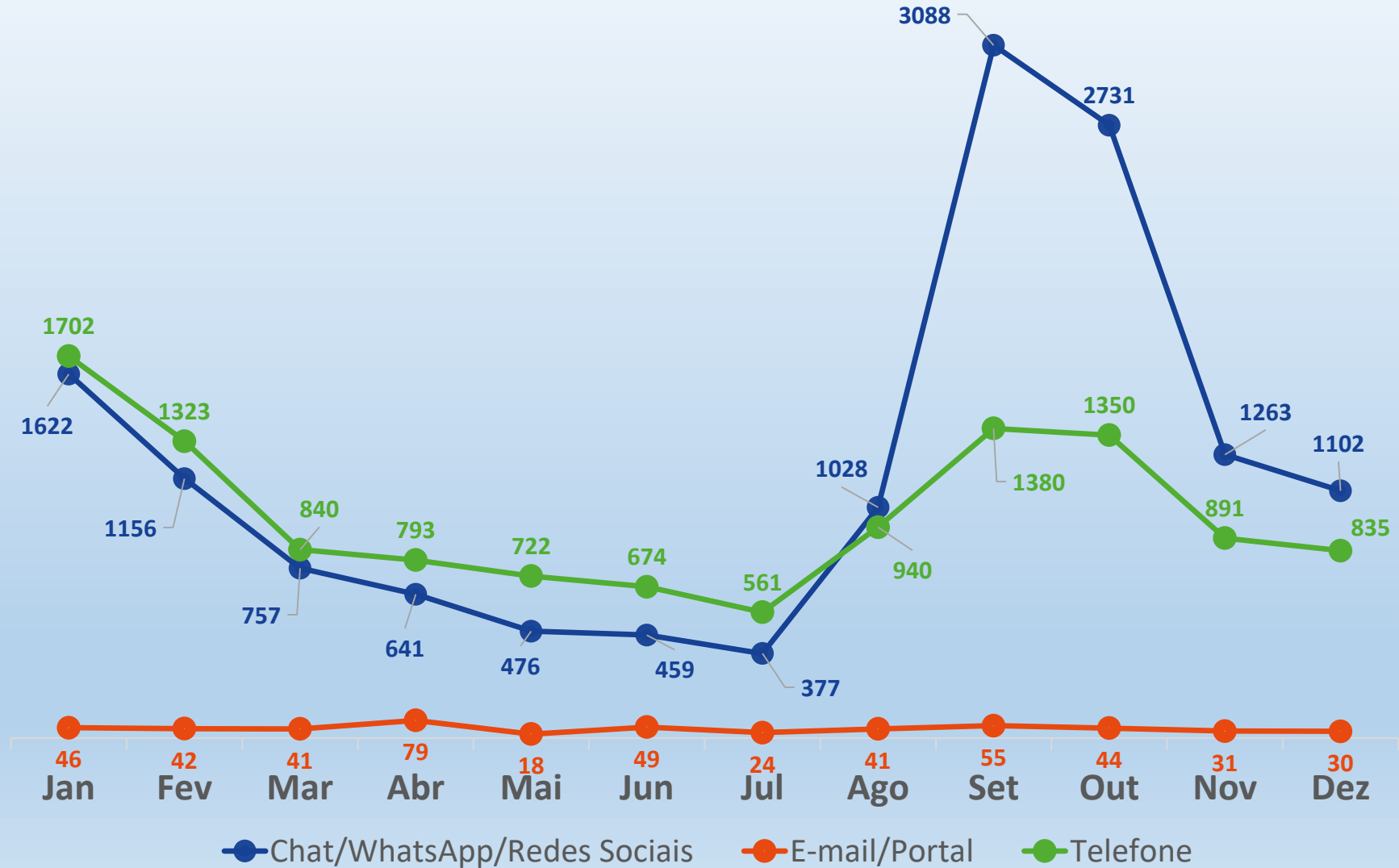
SAC - Serviço de Atendimento ao Cidadão

2025

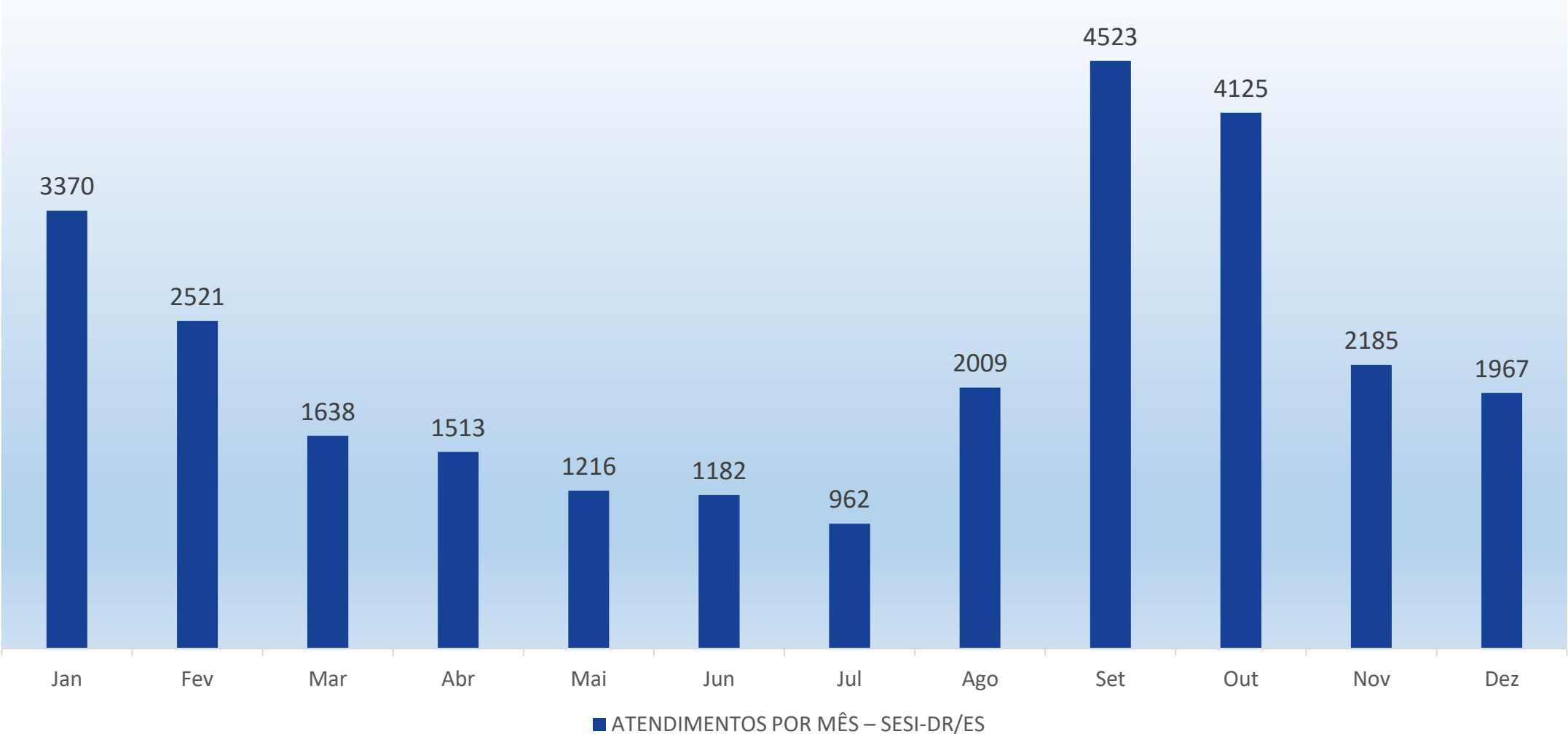


**FINDES**

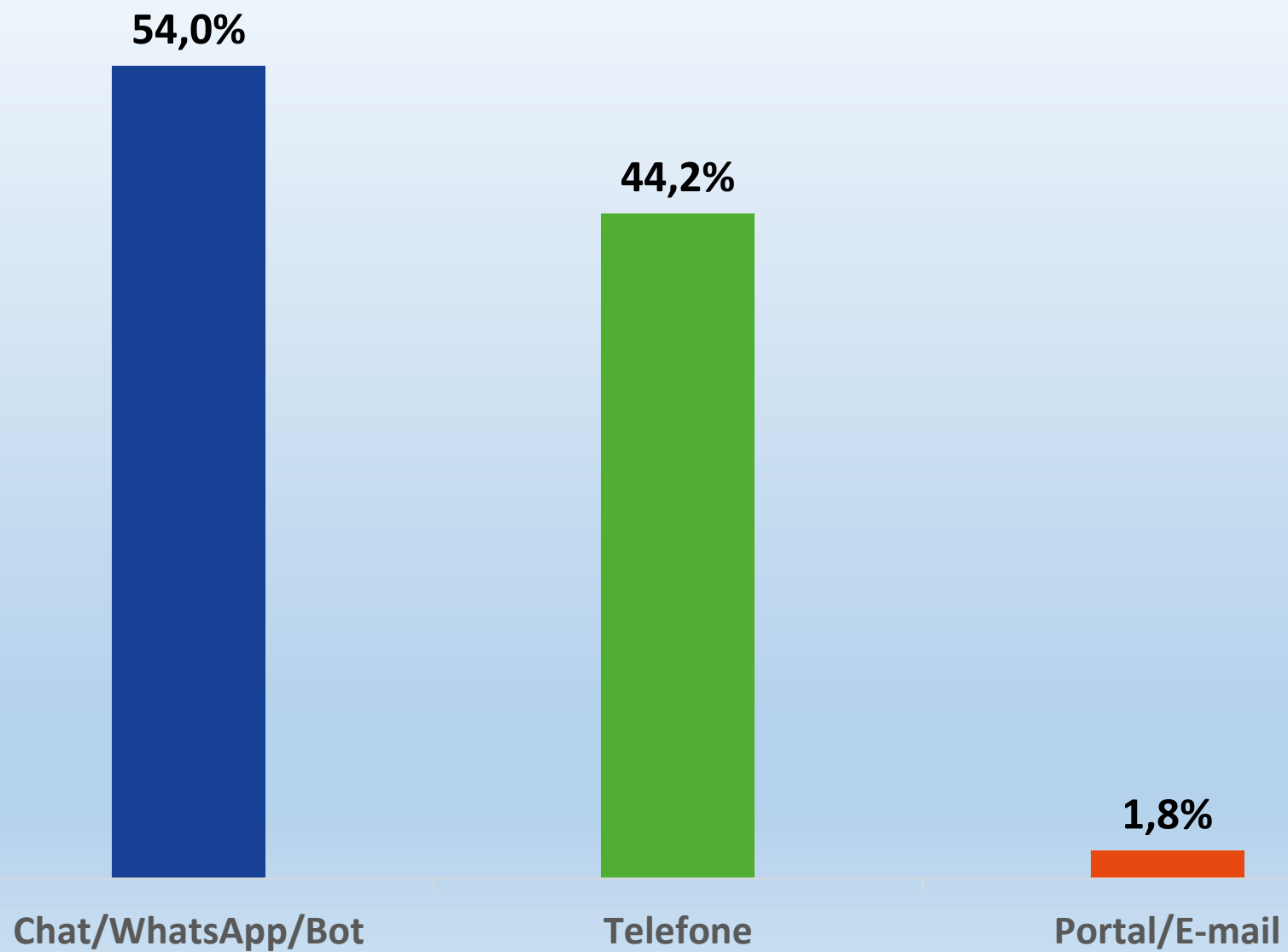
# EVOLUÇÃO DE ATENDIMENTOS POR CANAL



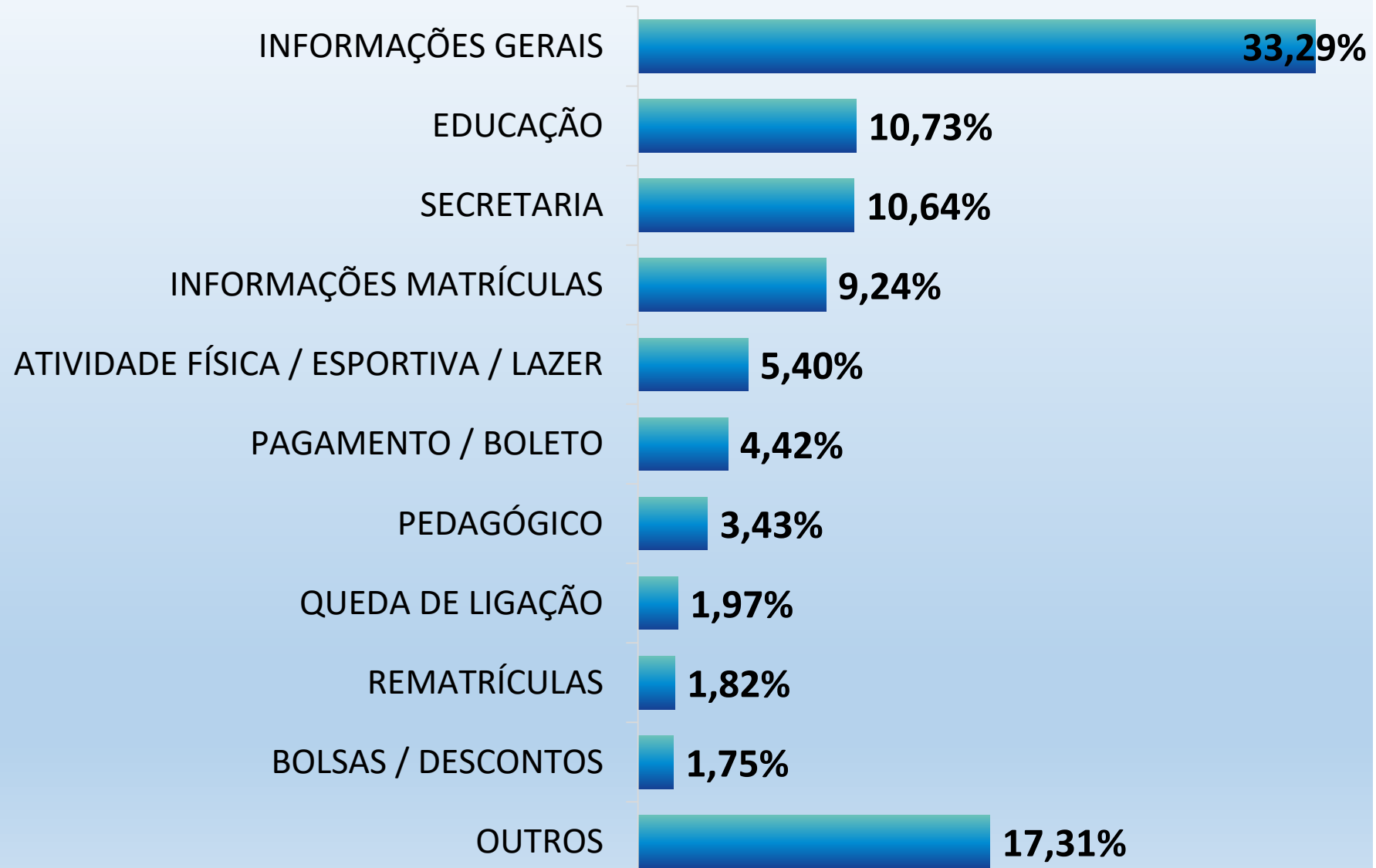
# ATENDIMENTOS POR MÊS – SESI-DR/ES



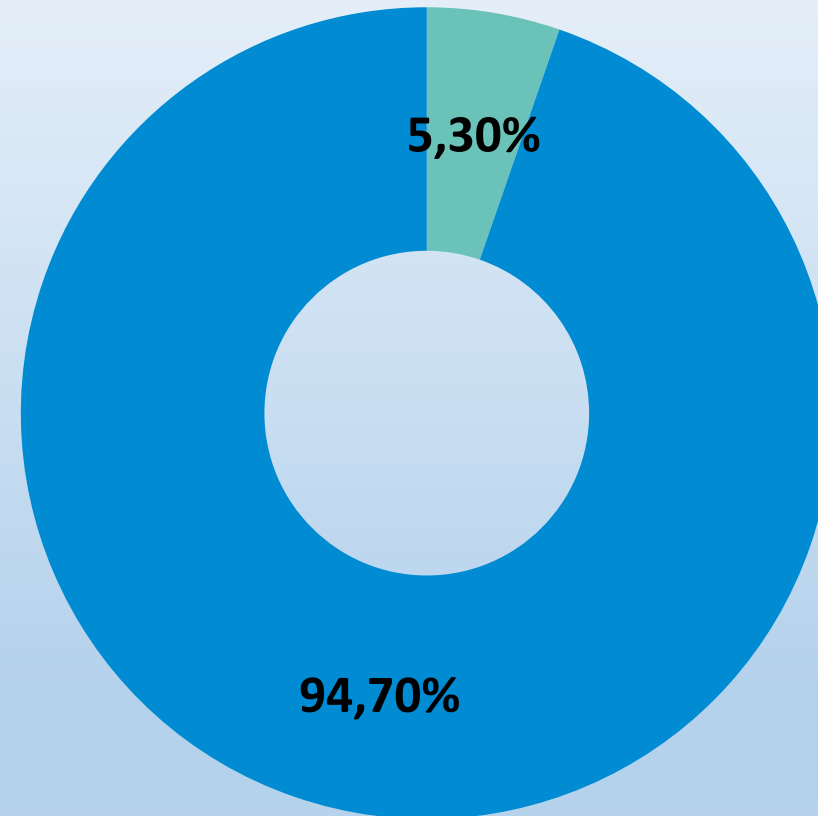
## OCORRÊNCIAS POR CANAL DE ATENDIMENTO



## ATENDIMENTO POR ASSUNTO



## TELEFONE, CHAT, E-MAIL E WHATSAPP ATENDIMENTOS DENTRO E FORA DO PRAZO



■ Fora do SLA    ■ Dentro do SLA

# ATENDIMENTOS POR NÍVEL DE COMPLEXIDADE

